

RECEIVED
5-16-13

2008-398-C
244093

SCPSC CLEC - QUARTERLY SERVICE QUALITY REPORT

SOUTH CAROLINA OPERATIONS

COMPANY NAME

Tele Circuit Network Corporation

QUARTER / YEAR

01 thru 03 / 2013

Month:	<u>Jan</u>	<u>Feb</u>	<u>March</u>
Number of Customer Access Lines	<u>588</u>	<u>547</u>	<u>413</u>
Trouble Reports / Access Line (%)	<u>0</u>	<u>0</u>	<u>0</u>
Customer Out of Service Clearing Times (%)	<u>0</u>	<u>0</u>	<u>0</u>
New Installs Completed w/in 5 Days (%)	<u>0</u>	<u>0</u>	<u>0</u>
Commitments Fulfilled (%)	<u>0</u>	<u>0</u>	<u>0</u>

Comments / Explanations: _____

Person Making Report / Contact Information: Lisa Brown

Account Manager